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City of Dayton  
Department of Public Works  
101 W Third Street  
Dayton, Ohio 45401-0022



Important  
Information  
for City of  
Riverside  
Residents

## Who Will Manage the Billing Process ?

The City of Riverside will manage the billing related to your waste collection services. For more information concerning your waste collection bill, please call 937-237-5956 between the hours of 7:00 a.m. and 3:30 p.m., Monday through Friday.

As part of your new service, the City of Dayton will be providing Riverside residents with blue recycle bins, which can be used to recycle glass, aluminum, tin, plastic ( #1 through #7), newspaper, magazine, cardboard, or other material determined by the City.

These bins will be delivered by the end of December 2007.



**For more information**

**or questions, please call the**

**City of Dayton Call Center at:**

# 937-333-4800



## Dear Riverside Resident:



The City of Dayton's Division of Waste Collection is pleased to provide you with important information about exciting improvements to your waste collection, bulk waste and recycling services. **The changes will mean better overall services and a cost savings for you!**

As you may be aware, the City of Riverside Council members approved an agreement that allows the City of Dayton to perform waste collection services for Riverside residents. While Riverside residents have traditionally contracted with a private hauler to remove waste and handle bulk waste collection, those services will now be handled by the City of Dayton Division of Waste Collection.

Please read this brochure carefully to understand how the new waste collection process will work. Please note that your regularly scheduled collection day may change. In addition, please review the enclosed information to learn how waste, bulk and recycle items will be collected.

If you have additional questions after reading through this material, please call the City of Dayton Public Works' Call Center at 937-333-4800 between the hours of 7 a.m. and 5 p.m., Monday through Friday.

Thank you, and we look forward to serving you!

City of Dayton

**Frederick Stovall**

Director of Public Works

**Thomas Ritchie, Jr.**

Manager of Waste Collection

## What Benefits Will The City of Dayton Waste Collection Service Provide?

- 1. Enhanced Service Level** – Weekly waste and recycle collection will be provided. In addition free bi-weekly “Bulk Waste” collection will now be available on a pre-scheduled basis (please see more information later in this brochure). Plus, City of Dayton waste collection service **operates every business day and every holiday except Christmas Day.**
- 2. Uniformity** – All Riverside residents will be on the same system, which makes trash collection easier and improves the appearance of your neighborhood.

## How Will the New Waste Collection Program Work?



Weekly waste collection, recycling and bi-weekly pre-schedule bulk waste services will be provided to homes between the hours of 7:00 a.m. to 5:00 p.m., Monday thru Friday.

## Your Waste Collection Day Is...

### Guidelines for Setting Out Your Container on Collection Day

- 1.** Keep your containers or trash bags away from parked cars and other obstacles.
- 2.** Put your waste containers or trash bags and recycler bins out by 7:00 a.m. on your scheduled collection day.
- 3.** Do not put loose trash in your waste containers or boxes. Please wrap or bag all trash first then place in your waste containers or boxes.
- 4.** Do not overfill your waste container, trash bags or recycling bins; this will help keep your neighborhood clean.
- 5.** Yard waste (brush, hedges, tree limbs, etc.) must be tied into bundles not larger than 4 feet long and 18 inches in diameter. Bundles are limited to 25 pounds each.
- 6.** Recyclable means glass, aluminum, tin, plastic (#1 through #7), newspaper, magazine, cardboard, or other material determined by the City.



## How Do I Schedule a “Bulk” Waste Pick-Up?

- 1.** Bulk waste pick-ups **must be scheduled in advance** by calling (937) 333-4800. Please call between the hours of 7:00 a.m. and 5:00 p.m., Monday through Friday.
- 2.** Bulk waste items should be set out by 7:00 a.m. on the pre-scheduled collection day.
- 3.** One pick-up equals material totaling 4ft x 8ft x 4ft. in size. Please have your bulk waste ready for pick up on the scheduled date.
- 4.** You must separate your metal items (stoves, refrigerators, etc.) from other bulk items. Remember to remove refrigerator doors.
- 5.** All loose and small items must be securely contained, bundled or bagged for easy pick-up.
- 6.** Sorry, crews cannot pick up concrete, rocks, brick blocks, sand, gravel, demolition materials, or hazardous waste.

